

	<b>INTEGRATED MANAGEMENT POLICY</b>	Doc. Code:	BMS-IMS-POL-01
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We, at Buildings Maintenance and Subcontracting, commit towards Procurement, Supply, Installation, Testing and Commissioning of Electrical Low Voltage, Extra Low Voltage, HVAC, Firefighting, Plumbing Systems, LPG, and CCTV Systems.

To help deliver on our mission, we have developed and deployed a comprehensive yet pragmatic Integrated Management System thereby ensuring that we:

- ❖ Comply with all applicable legal and other requirements.
- ❖ Fulfil the commitments made to the internal and external customers in an effective and efficient manner, exceeding their expectations.
- ❖ Enhance customer satisfaction by delivering high quality product in a timely, accurate and reliable manner.
- ❖ Establish SMART (specific, measurable, achievable, realistic and time bound) objectives.
- ❖ Allocate necessary resources and provide the required training to all employees.
- ❖ Develop and nurture a safe risk-free culture by conducting regular risk assessments and deploying appropriate measures to mitigate risks on existing activities.
- ❖ Ensure continual improvements and prevention of pollution and prevention of ill-health & injury.
- ❖ Assure a safe work place by establishing effective operational procedures, structured inspections and employing qualified personnel in all sectors of the company's activities.
- ❖ Ensure all interested parties are aware of our policy & communicated, understood and applied within the organization.
- ❖ Are committed to the continual improvement of our Integrated Management System, and involve our employees, customers, suppliers and all interested parties in activities to help achieve this.

Meeting these high standards is the responsibility of the entire Buildings Maintenance and Subcontracting team. We have a shared commitment to the effective operation of the Integrated Management System, and to the achievement of this Policy and the Objectives derived from it.

Approved by:



**Georges Achkar**

**Managing Director**

**November 26, 2017**

